

# Insider

May 2003

QueensCare Employee Newsletter



## From the President's Desk

Another month with good news to report! QueensCare was notified in April of a new grant from the Ahmanson Foundation, allowing us to expand the Mobile Dental Van program with at least one more van, and possibly two. This means we can go to more schools, and treat more children who desperately need oral care. (Tooth pain is one of the top reasons children are absent from school, according to LAUSD records.)

The Mobile Dental Van program began in 2000 with a state-of-the-art 48-foot mobile unit, funded by The Everychild Foundation. A second trailer was added in the summer of 2002, provided by the USC Dental School.

Altogether, the mobile dental vans have visited four LAUSD elementary schools, including Union,



Rosement, Hobart, and Magnolia. We are currently at Lockwood Elementary. Faculty and students from the USC Dental School have treated over 2,000 school children and performed more than 4,200 procedures.

The Mobile Dental Van program is our most successful effort in collaboration, bringing together foundations, university programs, medical students and a school district. It is a model for others involved in providing health care for the underserved, and we are extremely proud of it.

## Incentives for Ridesharing

Ridesharing means that you commute to work just about any way that does not involve driving alone. It includes walking, bicycling, carpooling, vanpooling, telecommuting, and taking the bus or train, including Metrolink. QueensCare employees have various incentives to help reduce traffic and improve air quality in the greater LA area.

### Rideshare Rewards

Rideshare Rewards makes it easier to switch from driving alone to ride-sharing—get a one-time reward of \$2 a day, up to \$120, in Target gift certificates. To qualify, employees new to ridesharing need to rideshare with other working adults for 5 or more weekdays per month for three consecutive months. (Transporting children is excluded from the program.) Just complete an Employee Incentive Claim Form and submit it to Tanya in Human Resources for approval. Tanya will submit the form to MTA for processing.

### Club Metro

The Club Metro rideshare reward system is for employees who have been ridesharing a minimum of 5 times a month for the past three months. Club Metro members receive a

...[Incentives for Ridesharing page 2](#)

## Chaplains' Contribution to the Hospital



*(Photo contributed by Carol Jackson, Nurse Recruitment & Retention, QAHPMC).*

Daniela Nogues, M.Div., is a member of the whole person health care team at Queen of Angels Hollywood Presbyterian Medical Center (QAHPMC). As chaplain for the medical intensive care units, she is in charge of the spiritual care of those in need of a kind word or special blessing. Daniela does more than comfort the patients and family members; she supports the staff, offers a morale boost and holds the hand of a nurse who is feeling overwhelmed. As shown above, the fruits of Daniela's efforts can be seen in the smiles of the nurses. QueensCare has 9 chaplains serving in the hospital and the Clinics. □

## Summer Fun!



If you are interested in visiting Disneyland this summer you may order a summer convenience ticket. Tickets are valid at either Disneyland or Disneyland's California Adventure from May 15 through August 17, 2003 (except July 4th). Adult prices are \$44 and kids 3-9 are \$34. If you are interested please contact Tanya Mirza at (323) 953-7497. *\*Please note that these tickets may not be returned for credit.* ☐



### We Value Your Input

If you have any questions you would like to see addressed in *The Insider*, or if you have any comments to share, please contact Rebecca O'Neill at **953-7195** or at [rloneill@queenscare.org](mailto:rloneill@queenscare.org).

**Q:** Does QueensCare offer any subsidies to encourage people to use public transportation?

**A:** At this time, QueensCare is not able to offer subsidies for public transportation. However the new *Rideshare Rewards* and *Club Metro* programs provide some financial benefits to those who rideshare.

In addition, employees who wish to try Metrolink for their workday commute can request a free Metrolink "4 trip ticket." Just provide HR with the names of the station closest to your home and the station closest to your work. We will submit the request to Metrolink and order a pass for you.

We are also looking into the possibility of purchasing Metro and Metrolink passes each month so that employees can buy their tickets through QueensCare rather than go out of their way or stand in lines. Let us know if this would be of interest to you. ☐

## ...continued from Incentives for Ridesharing

discount coupon book produced by Entertainment Publications, Inc. that has tremendous savings at a variety of restaurants and merchants located throughout Southern California. Also, new members will be entered into a one-time drawing for a \$100 gift certificate for the month they enroll. Also, participating members will automatically be entered into ongoing quarterly drawings for \$100 gift certificates. Just complete the Club Metro Employee Application and submit it to Tanya in Human Resources for signature and processing.

The MTA will mail incentive awards to QueensCare to distribute to employees. Processing time is typically 2-4 weeks. ☐

## Tired of slow traffic?

Mara Anda, our Hollywood Clinic Manager, wants to know if anyone would like to rideshare with her so that they can have access to the carpool lane on the freeway. She lives in the La Verne area and is willing to drive everyday. Contact Mara at the Hollywood Clinic, (323) 953-7170. (This would be a great way to benefit from the Rideshare Rewards at the same time!) ☐

## Save the Date!

QHFP's monthly dinner meeting: none scheduled for June.

Meetings for Open Enrollment in benefits plans will be held at 8:00 a.m. on Friday, May 30 and Monday, June 16 at St. Annes. It is mandatory that all employees attend one of these sessions.

An In-Service to train clinic employees on the recognition, prevention and reporting requirements for abuse has been tentatively scheduled for 8:00 a.m. on July 1, at St. Annes. A representative from the District Attorneys Office will be presenting this program. ☐

## Employee Updates

### Anniversaries

Edna Sanchez, Hollywood	1
Mireya Matsumoto, East L.A.	1
Rosalinda Torres, Administration	1
Angelito Reguerra, Administration	2
Joana Catalasan, M.D., Echo Park	2
Steven Lee, D.D.S., East L.A.	2
Susie Cepkinian, QHFP	2
Veronica Sandoval, East L.A.	2
Lucila Cunningham, Eagle Rock	4
Laura Cuerno, Wilshire	5
Elba Munoz, Eagle Rock	7
Evelyn Moody, Wilshire	8

### Yrs

### Hires

Jacqueline Legaspi, LVN at East L.A. Clinic, beginning Apr 21.  
Ivette Hernandez, Dental Assistant at Wilshire Clinic, beginning Apr 21.  
Fr. Tom Griffin, Interim Director of Pastoral Care in Chaplaincy, beginning May 26.

### Promotions

Sinia Martinez was promoted from Medical Assistant I to Medical Assistant II, effective Dec 13, 2002.  
Connie Guzman was promoted from Medical Assistant I to PSRII/MAII effective Mar 30.  
Soon Won Lee was promoted from Medical Assistant I to Medical Assistant II, effective Apr 1.  
Elizabeth Esparza was promoted from Patient Services Representative I to Patient Services Representative II, effective Apr 1.